



PRIVACY NOTICE

www.onschain.com



PRIVACY NOTICE

This Privacy Notice describes how Privacy Notice collects and processes your personal information through the Onchain websites and applications that reference this Privacy Notice. Onchain refers to an ecosystem comprising Onchain websites (whose domain names include but are not limited to <https://onchain.com>, mobile applications, clients, applets, and other applications developed to offer Onchain Services. “Onchain Operators” refer to all parties that run Onchain, including but not limited to legal persons, unincorporated organizations, and teams that provide Onchain Services and are responsible for such services. “Onchain” as used in this Policy includes Onchain Operators.

This Privacy Policy applies to all platforms, websites, and departments of Onchain and Onchain Operators. By using Onchain Services, you consent to collecting, storing, processing, and transferring your personal information as this Privacy Policy describes.

What Personal Information does Onchain collect and process?

Why does Onchain process my personal information?

What are the legal bases for our use?

What personal information does Onchain collect and process?

- email address;
- name;
- date of birth;
- home address;
- phone number;
- the Internet protocol (IP) address used to connect your computer to the Internet;
- login, e-mail address, password, and location of your device or computer;
- version and time zone settings;



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- transaction history;
- Onchain Services metrics (e.g., the occurrences of technical errors, your interactions with service features and content, and your settings preferences);
- Information from other sources: we may receive information about you from other sources, such as credit history information from credit bureaus;
- Information about your behavior: we may process information about your conduct and activity for marketing and advertising purposes.

Why does Onchain process my personal information?

- Transaction Services. We use your personal information to process your orders and to communicate with you about orders and services;
- Please let me know. We use your personal information to communicate with you about Onchain Services;
- We collect and process identity information and Sensitive Personal Data (as detailed in section 1) to comply with our Know Your Customer ("KYC") obligations under applicable laws and regulations and Anti-Money Laundering laws and regulations;
- Provide, troubleshoot, and improve Onchain Services. We use your personal information to provide functionality, analyze performance, fix errors, and enhance the u Fraud prevention and credit risks. We process personal data to prevent and detect fraud and abuse to protect the security of our users, Onchain Services, and others. We may also use scoring methods to assess and manage credit risks.
- Improve our services. We process personal information to improve our services and for you to have a better user experience;
- Recommendations and personalization. We use your personal information to recommend features and services that might be of interest to you, identify your preferences, and personalize your experience with Onchain Services;



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Legal Basis for our use of information (EU and UK GDPR)

Performance of a contract when we provide products or services or communicate with you about them. This includes when we use your personal information to take and handle orders and process payments.

Our legitimate interests and the interests of our users when, for example, we detect and prevent fraud and abuse to protect the security of our users, ourselves, or others;

We want you to know that our legitimate interest is improving our services. When we ask for your consent to process your personal information for a specific purpose, we communicate with you. When you consent to process your personal information for a specified purpose, you may withdraw your consent at any time, and we will stop processing your data for that purpose.

What About Cookies and Other Identifiers?

We use cookies and similar tools to enhance your user experience, provide our services, and understand how customers use our services so we can make improvements.

The cookie banner on your browser will tell you how to accept or refuse cookies.

Does Onchain Share My Personal Information?

Information about our users is an integral part of our business, and we are not in the business of selling our users' personal information to others. Onchain shares users' personal information only as described below and with the subsidiaries or affiliates of Onchain that are either subject to this Privacy Notice or follow practices at least as protective as those described in this Privacy Notice.



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Third-party service providers:

We employ other companies and individuals to perform functions on our behalf. Examples include analyzing data, providing marketing assistance, processing payments, transmitting content, and assessing and managing credit risk. These third-party service providers can only access personal information needed to perform their functions but may not use it for other purposes. Further, they must process the personal information by our contractual agreements and only as permitted by applicable data protection laws.

Business transfers:

As we continue to develop our business, we might sell or buy other companies or services. In such transactions, user information generally is one of the transferred business assets. Still, it remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the user consents otherwise). Also, in the unlikely event that Onchain or substantially all its assets are acquired, user information will be one of the transferred assets.

Protection of Onchain and others:

We release account and other personal information when we believe release is appropriate to comply with the law or our regulatory obligations; enforce or apply our Terms of Use and other agreements; or protect the rights, property, or safety of Onchain, our users, or others. This includes exchanging information for fraud protection and credit risk reduction with other companies and organizations.

International transfers of personal data

Onchain may transfer your data outside the European Economic Area (“EEA”). Onchain puts in place suitable technical, organizational, and contractual safeguards (including Standard Contractual Clauses) to ensure that such transfer is carried out in compliance with applicable data protection rules, except where the country to which the data is transferred has already been determined by the European Commission to provide an adequate level of protection.



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How Is Secure My Information?

We design our systems with your security and privacy in mind. We work to protect the security of your personal information during transmission by using encryption protocols and software.

We maintain physical, electronic, and procedural safeguards concerning collecting, storing, and disclosing your personal information. Our security procedures mean we may ask you to verify your identity so you can protect against unauthorized access to your account password. We recommend using a unique password for your Onchain account, not used for other online accounts, and signing off when you finish using a shared computer.

What About Advertising?

To provide you with the best user experience, we may share your personal information with our marketing partners for targeting, modeling, analytics, marketing, and advertising. You can opt out of sharing personal information with our marketing partners unless we have a legitimate interest.

What Information Can I Access?

You can access your information, including your name, address, payment options, profile information, and transaction history, in the "Your Account" section of the website.

What Rights Do I Have?

If you have any questions or objections as to how we collect and process your personal information, please get in touch with info@onschain.com



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When you agree to our processing of your personal information for a specified purpose, you may withdraw your consent at any time if you don't mind.

Also, because of applicable law, you can request access to, correct, and delete your data and ask for data portability. You may also object to our processing of your data or ask that we restrict the processing of your data in certain instances by contacting info@onschain.com.

Right to access: you have the right to obtain confirmation that your Data are processed and to obtain a copy of it as well as specific information related to its processing;

Right to rectify: you can request the rectification of your Data which are inaccurate and also add to it. You can also change your personal information in your Account at any time.

Right to delete: you can, in some cases, have your Data deleted;

For reasons relating to your particular situation, you can object to processing your Data. For instance, you have the right to object to commercial prospection;

Right to limit the processing: in certain circumstances, you have the right to restrict the processing of your Data;

Right to portability: in some cases, you can ask to receive the Data that you have provided to us in a structured, commonly used, and machine-readable format or, when this is possible, that we communicate your Data on your behalf directly to another data controller;

Right to withdraw your consent: for processing requiring your permission, you have the right to withdraw your consent at any time. Exercising this right does not affect the lawfulness of the processing based on the consent given before the withdrawal of the latter;

Right to define the instructions relating to the use of your personal data post-mortem: you have the right to express instructions relating to the retention, deletion, and communication of your Data after your death;

Right, to complain to the relevant data protection authority.





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How Long Does Onchain Keep My Personal Information?

We keep your personal information to enable your continued use of Onchain Services for as long as it is required to fulfill the relevant purposes described in this Privacy Notice and as may be required by law, such as for tax and accounting purposes, compliance with Anti-Money Laundering laws, or as otherwise communicated to you.

Contact Information

Our data protection officer can contact you at info@onchain.com and will work to address any questions or issues info@onchain.com and will work to address any questions or issues that you have concerning the collection and processing of your personal information.

Conditions of Use, Notices, and Revisions

If you choose to use Onchain Services, your use and any dispute over privacy are subject to this Notice and our Terms of Use. If you have any concerns about privacy at Onchain, please get in touch with us with a thorough description, and we will try to resolve it. You also have the right to contact your local Data Protection Authority.

Our business changes constantly, and our Privacy Notice will change also. You should check our websites frequently to see recent changes. If you disagree with the revised content, you must stop accessing Onchain immediately. When an updated version of the Privacy Policy is released, your continued access to Onchain means that you agree to the updated content and agree to abide by the revised Privacy Notice. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account.



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